

Disability Care

When is ASL (American Sign Language) interpreting offered?

- With notice and by request, ASL interpreting can be available during the Sunday 11:15 a.m. service. Our ASL interpreters are located in the worship center, on the left side, in the first few rows of the floor section during the 11:15 a.m. service.
- With notice and by request, ASL interpreting can be available for TVC Events (i.e. Encounter, Forums, Women's/Men's Bible Study, VBS, etc.)
- With notice and by request, online ASL interpreting for the live stream can be available.
- To request ASL services for TVC events, contact our Disability Care team at disabilitycare@thevillagechurch.net

Is the worship center resourced with hearing loops/audio induction loops?

- No, but we offer assistive listening through the translation app Listen Wifi. Using this app, participants can connect to the guest Wi-Fi to access English audio. Spanish translation is offered during the 1st and 3rd weekend services of each month. To use Listen Wifi, connect headphones to your cell phone and tune in.

Disability Care

What supports are available for my loved one with a disability during the weekend gathering?

- For preschool through 5th grade, we offer Buddy Volunteers, if needed, to help your child engage with and fully participate in their classroom. Click [here](#) to begin the process and request a Buddy Volunteer or if you want to discuss additional support for your child.
- If your loved one is in 6th grade or older, we encourage them to join you in the main worship service. We love worshipping together as a family.
- The Chapel is a sensory-friendly setting during both Sunday services. We have sensory supports available for checkout at the welcome desk, in the Chapel, in the Worship Center, and at Connection Central.

What supports are available for my loved one with a disability during events? (Encounter, Care Groups, Recovery, WBS/MBS, etc.)

- We would love to partner with you in ministering to your family. [Click here](#) to request a Buddy Volunteer to support your preschool or elementary-aged child.
- If you are joining us with a teenager or adult with a disability, we welcome them to attend the event alongside you.

What toileting and personal care accommodations are available?

- An adjustable changing table that accommodates individuals of all ages (up to 500 lbs) is located in the family restroom near the stairs in the hallway behind the Worship Center. The cabinet is stocked with table liners, disinfectant wipes, personal care wipes, and gloves.
- The men's and women's restrooms are equipped with accessible stalls.

Disability Care

Where is the reserved accessible parking located?

- There are 9 reserved accessible spaces on the first floor of the parking garage, right next to the exit closest to the north entrance. Additionally, there are 12 reserved spaces located directly in front of the new plaza entrance.

Do you have reserved accessible seating in the worship center?

- Yes, we do! If you require accessible seating, please ask one of our connection team members wearing a blue lanyard, and they will be happy to assist you.

Which service is the least attended/least crowded during the weekend gathering?

- The Saturday service at 4 p.m. is typically the least crowded option of the weekend. If you prefer to join us on Sunday morning, attending service in the Chapel usually offers a less crowded environment than the Worship Center.

What sensory supports are available for use in the worship center?

- We have noise-reducing headphones, weighted lap pads, and sensory bags with fidgets available for checkout, as well as disposable foam earplugs. You can grab these at any of our sensory carts (Welcome Desk, Chapel, and Worship Center) or at Connection Central.

Disability Care

What are the current volunteer opportunities for the disability care ministry?

- Buddy Volunteer: Little Village & Kids Village during weekend services
- Buddy Volunteer: Student Ministry (Middle and High School programming)
- Disability Care Connections Volunteer: Partner with our Connections and Care teams to welcome families, extend radical hospitality, and promote disability inclusion on campus.
- As we expand our ministry, new volunteer opportunities will arise!

I have a middle school/high school student with a disability. What supports are offered for Student Night?

- We would love to partner with you in ministering to your student. Click [here](#) to begin the process to get connected with a Buddy Volunteer or to discuss support options.

I have an adult child with a disability. What are ways for them to get connected to others in the TVC community and/or serve at TVC?

- For adults aged 18–35 years old, our Young Adults Ministry offers connection with others and a sense of belonging to the church. Click [here](#) for more information.
- Our adult ministries include home groups, women's/men's Bible studies, discipleship groups, and special events. Home Groups are for everyone, in any stage of life, where every person offers a unique contribution to this smaller expression of the people of God. Click [here](#) for more information.
- We strongly believe there is a place for everyone to serve the church! Visit our [volunteer page](#) to get started.